

Advantage Dental Care Making a Claim

In the event of a claim, a claim must be submitted using the Advantage Wisdom Dental Care Plan claim form. You will need to produce documentation to support your claim. Reimbursement is available only if the Treatment is provided by a Dentist.

The Insured Person should pay for the treatment provided and on the claim form he/she should ask the Dentist to detail the treatment, indicate the fee charged and ask the Dentist to sign the form. Then attach the receipts to the form and return to Denis UK the Claims Administrator, details below.

Claims Notification

All claims must be notified to the Claims Administrator (and supporting documentation supplied) as soon as possible, and in any event, within 180 days of the date of completion of the item of treatment. We will not be liable in respect of any claim notified late, unless there is a justifiable reason for the delay.

You can log onto the claims portal to submit your claim. Alternatively post or email your claim form – details can be found below:

Claims portal: www.denisglobal.com
Post: Advantage Wisdom Dental Care Plan
Claims Department
P.O. Box 6833
Basingstoke
Hampshire, RG24 4PR
Email: claims@advantagehealth.uk.com
Tel: 0800 633 5037
(from outside the UK): +44 (0) 203 699 6581

If you are experiencing any issues or need assistance you can call our Customer Services line on 0800 633 5037.

All claims will be processed by Denis UK Limited on behalf of Hamilton Insurance DAC.